



# Evaluation of SAFSA Suppliers

26 July 2011

**Katherine Stein**

Int'l Business Development Manager

**SGS US Consumer Testing Services**



# **Consumer Testing Services**

- ✓ **SAFSA QSS Bringing New Look**
- ✓ **Quality Service Standards Audit (QSS)**
- ✓ **Code of Conduct Audit**

## Acronym Review!

- **SAFSA** : Source ASEAN Full Service Alliance (Mills + Garment Makers)
- **VVF** : Virtual Vertical Factory
- **QSS** : Quality Service Standards
- **COC** : Code of Conduct

**SGS**

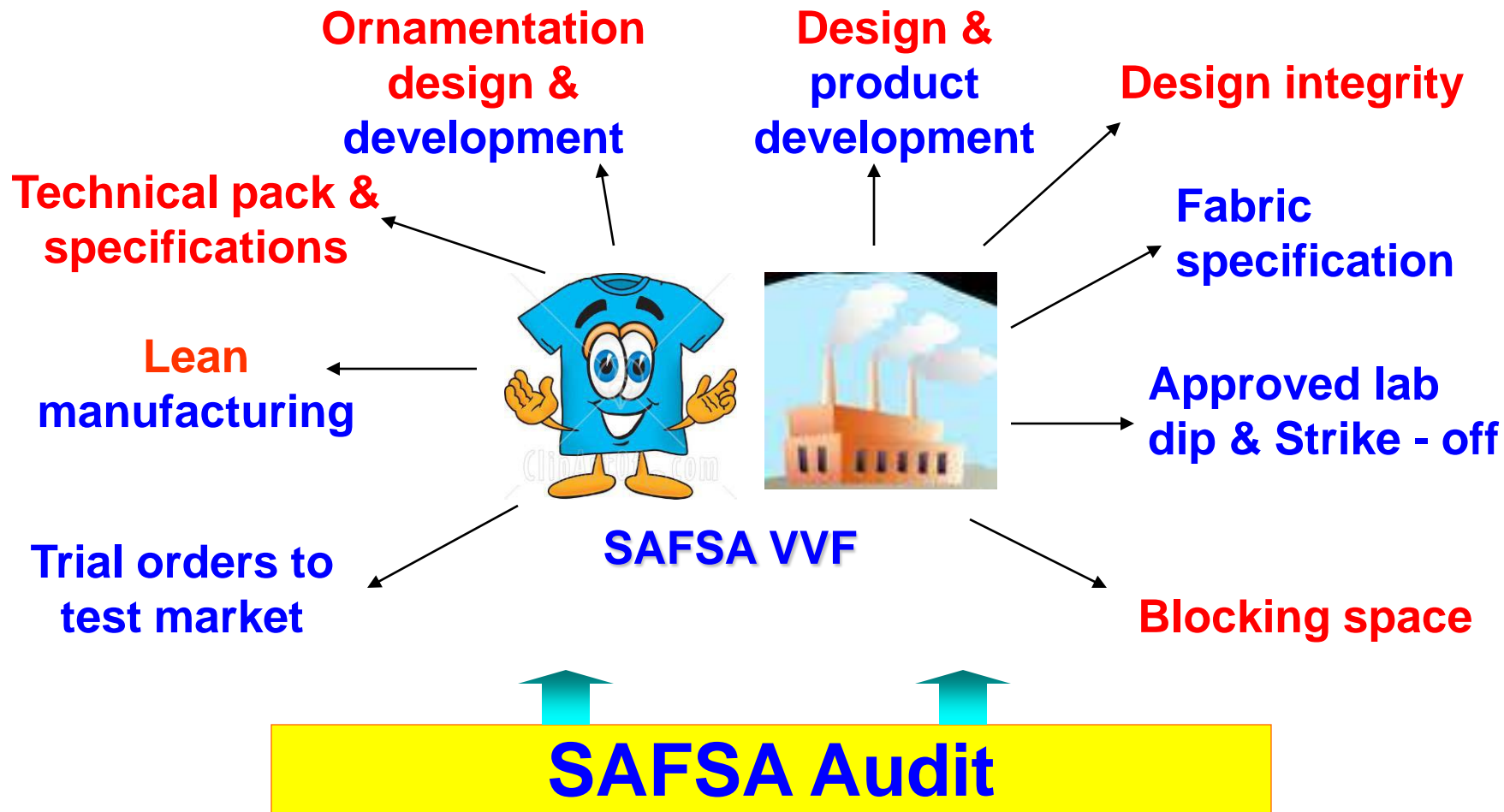
**SAFSA QSS  
Bringing New Look To  
Sourcing**



Audits: Capacity & Capability, Product Safety, Product Technical, ISO9001, ISO14001, social, security....etc

# SAFSA – New Paradigm

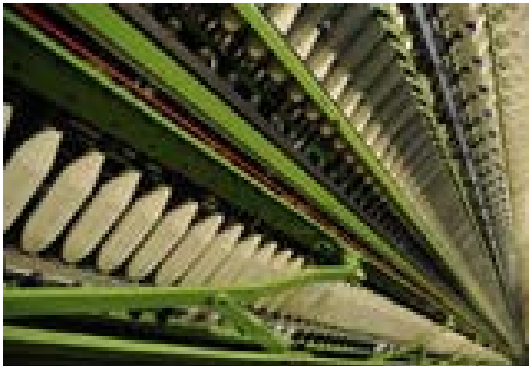
Full Service to customers (in 3 years)



The logo for SGS, consisting of the letters 'SGS' in a bold, dark grey font. A thin orange horizontal line is positioned below the letters, and a thin orange vertical line is positioned to the right of the letters, intersecting the horizontal line.

# **Quality Service Standards Audit**

## Service Elements in Quality Service Standards Audit – Textile Part



- Fabric design
- Lab-dips and strike-offs
- Salesman sample fabric
- Blocking mill space
- Material production

## Service Elements in Quality Service Standards Audit – Garment Part



- Garment design
- Design integrity
- Determining trim and packing materials
- Ornamentation
- Trims order
- Garment making
- Trial orders

# Quality Service Standards Audit

7 Original design (from garment design / development to kit out for mass production)	
Section	Measures
7.1	Garment design (excluding fabric design and related textile value adding process) function system in place?
7.2	Design hardware and software employed?
7.3	Experience in design project for overseas market?
7.4	Systematic fabric, trim and ornamentation library available?
7.5	Issuing new design technical pack (design kit) and facilitating prototype making at workshop / sample room?
7.6	Design team able to monitor and review duplicate garment sample submits or duplicate strike-offs of ornamentations / embellishments and trims?



# Service Elements in Quality Service Standards Audit – Common Part (Shipment Terms)

<b>No.</b>	<b>Services</b>
<b>17</b>	Delivery Duty Paid
<b>18</b>	Open Account
<b>19</b>	Open Account with Credit



Aimed at meeting customer's expectations on full services

<b>Customer's Expectations</b>	<b>SAFSA</b>
Technical compliance	<i>Quality service standards</i>
Social compliance	<i>Code of conduct</i>
Design and development capability	<i>Fabric &amp; garment design and development</i>
Product integrity	<i>Design integrity</i>
Speed to market	<i>Salesman sample fabric, blocking mill space, trial order</i>
Shipment terms	<i>DDP, open account</i>



# **Code of Conduct Audit**

# Code of Conduct Audit

Audit Result		Initial Audit		
		2	1	0
1	Legal Compliance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Freedom of Association and the Right to Collective Bargaining	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Prohibition of Discrimination	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Compensation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Working Hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Workplace Health and Safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Prohibition of Child Labour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Prohibition of Forced Labour and Disciplinary Measures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SGS**

# COC audit exemption criteria for new SAFSA VVF applicant



- Valid certificate / good report
- Annual submission of social performance proof



**BSCI**

Business Social Compliance Initiative



SGS

Q & A and Thank You



Thank You